

COOKIE POLICY

IONOCO GROUP

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services.
- **Analytical or performance cookies.** These allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.
- **Functionality cookies.** These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).
- **Targeting cookies.** These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose.

You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

Cookie Title Cookie Name	Purpose	More information
Google Analytics _ga	We use Google Analytics to carry out statistical analysis of page use, page interactions and paths through the Website to evaluate and develop our Website. This is known as 'digital analytics'. We may also record certain information that customers provide during a website processes.	<u>View more information here</u>
Google Analytics _gid	This cookie expires after 24 hours, used by Google Analytics to distinguish users.	<u>View more information here</u>
Lead Forensics _hstc	This contains the domain, utk (see below), initial timestamp (first visit), last timestamp (last visit), current timestamp (this visit), and session number (increments for each subsequent session).	<u>View more information here</u>

Lead Forensics hubspotutk	Keeps track of a visitor's identity. Is passed to hubspot on form submission and used when de-duplicating contacts.	<u>View more information here</u>
Lead Forensics __hssc	This cookie keeps track of sessions. It contains the domain, viewCount (increments each pageView in a session), and session start timestamp.	<u>View more information here</u>
Lead Forensics __zclid	This is for our website chat, used to identify a device across visits, and also across a single chat session.	<u>View more information here</u>

Please note that the Website may include links to third parties affiliates who may also use cookies, over which we have no control.

Cookies which are strictly necessary for the core functionality of the website are enabled by default, and set automatically at the point you access the website.

Any cookies which are not strictly necessary for the functioning of the website will not be set unless you expressly consent to them through the cookie banner by clicking "accept".

You may block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of the Website. All cookies will expire after two years.

CONTACT

All questions, comments and requests regarding this Privacy and Cookies Policy should be addressed to Paula Miller, Financial Director, paula.miller@ionoco.com.